

# Frequently Asked Questions



INTRODUCING

# New Automated Collection Service

STARTING SPRING 2012



## WHAT IS AUTOMATED COLLECTION?

Automated collection is a system where a specially-designed truck picks up the wheelie bin, empties it, and then returns it to its original position.

## WHY SWITCH TO A WHEELIE BIN?

Rolling wheelie bins relieve residents of moving heavy cans and bags, keep animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials.

## DO I NEED TO BUY THE BINS?

No, every residence will be provided with a bin. Every bin will have a serial number and this serial number will be recorded along with the street address for every residence for tracking purposes. Residents are encouraged to record their bin serial number so that it is easily identifiable.

## CAN I USE MY EXISTING GARBAGE BIN OR CAN?

No, because only new wheelie bins are compatible with the automated collection trucks. Once you receive your bins, only the new wheelie bins should be used.

## WHO IS RESPONSIBLE FOR THE BINS?

Residents are responsible for keeping their bins clean and secure, and returning their bins to their property after collection. If damage or vandalism of the bins results from negligence, residents may be responsible for the replacement cost.

## WHAT IF I LOSE OR DAMAGE MY BINS?

Lost, stolen or damaged bins should be immediately reported to the Association. Please call **1-800-265-9799** to report your issue.

## WHAT HAPPENS TO THE WHEELIE BINS WHEN I MOVE?

Wheelie bins should remain at your current property, and should not be moved. Each bin has a code which is associated to the residential address to which it was delivered. If you move, the bins should be emptied, cleaned and left at the original residence. Ensure they are in a secure location, such as a garage or shed.



Call us at **1.800.265.9799** ext 243 or email at [info@bra.org](mailto:info@bra.org)

# Waste & Recycling Container Option Chart


## YOUR WASTE, YOUR CHOICE

We offer three different sizes, each with a different fee. You can view them on display at the municipal office. Select the size that will fulfill your regular needs with some room for occasional variations.




**SMALL BIN**

**Capacity:** 35 Gallons (120 litres)  
**Bag Equivalent:** Up to 2 Bags  
**Dimensions:** 39" x 20" x 23"  
**Maximum Weight:** 120 lbs  
**Fee:** \$80 per Year





**MEDIUM BIN**

**Capacity:** 65 Gallons (240 litres)  
**Bag Equivalent:** Up to 4 Bags  
**Dimensions:** 41" x 27" x 28"  
**Maximum Weight:** 220 lbs  
**Fee:** \$120 per Year




**LARGE BIN**

**Capacity:** 95 Gallons (360 litres)  
**Bag Equivalent:** Up to 6 Bags  
**Dimensions:** 45" x 29" x 34"  
**Maximum Weight:** 320 lbs  
**Fee:** \$160 per Year



# What will Change? What do I have to do?

## NEW AUTOMATED COLLECTION SERVICE

On behalf of the Municipality of North Perth, the Bluewater Recycling Association is pleased to announce that it will begin offering a new automated collection service this spring. The waste collection frequency will remain the same as present but recycling will be provided on a biweekly basis. Users will pay an annual fee billed through the tax bill based on the size of container used for waste. The annual fee ranges from \$80 to \$160 per year. No more bag tags needed on collection day.

Rolling wheelie bins relieve residents of moving heavy cans and bags, keep animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials.

Each home will be provided with a small wheelie bin for waste and a large one for recyclables. It will enable this enhanced, cleaner, and more efficient service to begin. All residential customers will be required to use the new bin system to participate in the municipal collection program. Individuals generating few recyclables may request the medium bin for recycling.

You can request one of the two larger bins for waste, if needed. The medium bin holds up to four bags of waste. It is suitable for those generating up to three normal waste bags per collection with the occasional extra bag providing some flexibility. Our large bin is our largest container issued for large waste generators. It is the perfect size for businesses and small apartment buildings who produce up to 6 bags of garbage per collection, or for those who wish to put out their materials less frequently.

## ACTION REQUIRED

Each residential property will be delivered a small waste bin and a large recycling bin unless we hear from you. **You must contact the Bluewater Recycling Association at 1.800.265.9799 ext.243 by February 10, 2012 if:**

- 1) You do not wish to have a waste and/or recycling bin.
- 2) You wish to receive a different size and/or additional bins.
- 3) You have a commercial or multiresidential site.

