

Welcome to the Municipality of North Perth New Resident Package

Municipal & Community Services, Contacts & Forms



Municipal Contacts

General Inquiries.....	519-291-2950
Chief Administrative Officer.....	519-292-2040
Clerk.....	519-292-2062
Corporate Services.....	519-291-2950
Public Works.....	519-292-2066
Environmental Services.....	519-292-2067
Facilities.....	519-292-2054
Programs.....	226-306-7141
Development/Protective Services.....	519-291-2950
Chief Building Official.....	519-291-2950
By-law Enforcement Officer.....	519-291-2950
Water Billing Inquiries.....	519-292-2046
Tax Clerk.....	519-292-2044
Planning Inquiries.....	519-291-2950
Agricultural Specialist.....	519-292-2060
Set7 Skills and Technology.....	519-444-4098
Community Developer & Support Worker.....	519-292-2050
After Hours Emergency.....	519-291-2940

Arenas, Pools & Community Centres

Steve Kerr Memorial Complex.....	519-291-4875
Wallace Community Centre.....	519-291-2976
Elma Logan Recreation Complex.....	519-347-2650
Elma Memorial Community Centre.....	519-356-2353
Listowel Kinsmen Pool.....	519-291-5387
Atwood Lions Pool.....	519-356-2630

Other Municipal Services

Monkton Child Care.....	226-817-2649
St. Mary's Child Care Centre.....	519-418-6511
Spinrite Child & Family Centre/Before & After School Care/Kinder Camp....	519-291-4222
EarlyON Child & Family Centre.....	519-291-6626

North Perth Public Libraries:

Listowel Branch.....	519-291-4621
Atwood Branch.....	519-356-2455
Monkton Branch.....	519-347-2703
Fairview Cemetery Office.....	519-291-5433
Stratford-Perth Archives.....	519-271-0531

x259

Visit www.northperth.ca for a full list of Municipal contacts, as well as the most up-to-date Municipal contact information.

Other

Avon Maitland District School Board.	519-527-0111
Huron-Perth Catholic District School Board.	519-345-2440
Maitland Valley Conservation Authority.	519-335-3557
Listowel Memorial Hospital.	519-291-3120
John Nater – M.P. Perth-Wellington.	1-866-303-1400
Matthew Rae – M.P.P. Perth-Wellington.	1-866-461-9701
Hydro One Billing Inquiries.	1-888-664-9376
Enbridge Gas.	1-877-362-7434
Huron Perth Public Health.	1-888-221-2133
County of Perth.	519-271-0531
Emergency Services.	9-1-1

Non-Emergency

North Perth Fire Department Administration.	519-291-2950
Police.	1-888-310-1122
Ambulance.	519-273-7382

Ontario On-Call	1-800-400-2255
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Elma Landfill

7080 Road 166, Atwood, ON N0G 1B0

Tuesdays to Fridays 8:30 a.m. – 1:00 p.m.

Saturdays 8:30 a.m. – 2:00 p.m.

To Access the Elma Landfill, you must provide proof that you are a current North Perth resident. This can be achieved by providing one of the following:

- Current landfill account
- Driver's license with North Perth address
- Current North Perth property tax bill

Landfill transactions that are less than \$30 are encouraged to pay by cash, cheque or debit at the time of transaction. Landfill transactions that are more than \$30 may also be left on account to be invoiced (if you are a North Perth property owner). Visit the North Perth Website for more information on Landfill hours and tipping fees:

<https://www.northperth.ca/garbageandrecycling>.

Municipal Council

The Council of the Municipality of North Perth is comprised of a Mayor, Deputy Mayor and eight Councillors, with members elected for a four-year term representing the Wards of Elma, Listowel and Wallace. Visit northperth.ca or the Municipal Office for contact information for your Ward Councillors. Council typically meets in regular session every Monday night at 7:00 p.m. in the Council Chambers. If Monday is a holiday, the meeting is held on the following Monday. Meetings are open to the public. If you wish to address Council, please contact the Clerk's Office in writing by 4:30 p.m. on the Wednesday prior to the meeting with submission and background information submitted by noon the Thursday prior to the meeting date. Visit northperth.ca for the North Perth Council Delegation Request form.



Visit northperth.ca for the Council Meeting dates, agendas, and minutes. Live streaming of Council Meetings is available on the North Perth YouTube channel:

https://www.youtube.com/channel/UC78K8yYnoGQ7owDuMURzXlw?view_as=subscriber

News and Public Notices

The Municipality of North Perth website (www.northperth.ca) is North Perth's official source for information. We encourage you to regularly visit the website and subscribe to News and Public Notices so that they can stay up-to-date on what is happening in North Perth. Subscribe here: <https://www.northperth.ca/news/>.

North Perth actively uses **social media** to share information and engage with the public. Please like and/or follow our social media accounts to stay up-to-date:

North Perth:

Facebook (@north.perth)

X (@NorthPerth1)

Instagram (@northperth)

North Perth Public Library:

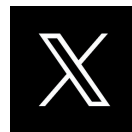
Facebook (@NorthPerthLib)

Instagram (@NorthPerthLib)

North Perth Fire Department:

Facebook (North Perth Fire Department)

Instagram (@northperthfd)



Your Say North Perth

Your Say North Perth (<https://yoursaynorthperth.ca/>) is the Municipality's online engagement platform. Your Say North Perth allows you to play an active role in shaping your community and contribute to numerous public engagement initiatives. We encourage you to join the conversation and share your thoughts and ideas!



Maps

Maps of the Municipality of North Perth and Perth County can be found on our Municipal website: <https://www.northperth.ca/maps/>. If you would like a paper copy of a map, please visit the North Perth Municipal Office or the North Perth Chamber of Commerce Office.

Animal Control

The Stratford Perth Humane Society (SPHS) is the provider of animal control services for North Perth. These services are limited to dogs. The SPHS is located at 125 Griffith Road, Stratford, and can be reached at 519-273-6600. Please visit www.kwsphumane.ca for hours of operation and service details.

Residents should call SPHS to report the following:

- dog running at large
- dog bite
- sick or injured animals
- lost or found pets
- dead domestic animal
- stray animals

As per the Municipality of North Perth Animal Control By-law No. 65-2014, all dogs in the Municipality of North Perth must be registered and licenced with the Municipality annually. New for 2020, the Municipality will be renewing your existing dog tag(s) number that will follow your dog indefinitely. If a dog tag has been lost, we will mail out a replacement tag for a fee. New owners or residents will have a dog tag mailed to them attached with an invoice. If you no longer have a dog(s) or leave the municipality, we ask that you please return the dog tag(s) to the Municipal office in order to have your name removed from our list and avoid accruing any dog licence fees. Please contact the Municipal Office at 519-291-2950 or visit the Request Portal on the municipal home page to register any new dogs.

Remember to pay for your dog tag(s) **on or before February 28th** or the fee will be double. Payments are to be received in our account on or before the due date. When making online payments please allow for **1 to 3 business** days for processing. Further, all dog owners must keep their dogs on a leash and abide by "poop and scoop" regulations. Animal Control will be actively enforced in all parks and trails within the Municipality and charges will be laid for those found in contravention of the By-law.

By-law Enforcement

The Municipal By-law Enforcement Officer investigates concerns relating to North Perth's by-laws. Some common issues that our By-law Enforcement Officer can assist you with include:

- Noise complaints (e.g., loud music, barking dogs)
- Property standards issues (e.g., lawn maintenance, unkempt yards or dwellings)
- Littering and dumping
- Prohibited/illegal parking
- Winter maintenance

For a list of the Municipality's frequently requested by-laws, visit the North Perth website at www.northperth.ca/bylaw

Making a By-law Inquiry or Complaint

To make a by-law inquiry or register a complaint, please use the online Citizen Request Portal (<https://v4.citywidesolutions.com/csr/northperth/>), call 519-291-2950, or attend the Municipal Office anytime between Monday to Friday during regular business hours.

What to expect when making a by-law complaint:

- To provide name, address, phone number and/or email address
- To provide details about the concern (where, when, what, how, who)
- The complaint will be investigated
- Please be patient, enforcement is a process and can take time

Any information provided remains confidential unless disclosure is required by law. The Clerk has the responsibility of determining whether to release any by-law information in accordance with the **Municipal Freedom of Information and Protection of Privacy Act**. Unless the matter goes to court, names, addresses and telephone numbers will be kept confidential. Should the matter proceed to court, it may be necessary to attend as a witness to the violation. Anonymous complaints will not be investigated unless there is an immediate health and safety risk. A courtesy warning is often issued on a first offence (not applicable to all regulatory by-laws such as those relating to parking infractions). Subsequent or continued violations may result in fines or court proceedings. If immediate assistance is required outside of our regular hours, please contact the OPP at 1-888-310-1122.

Building Permits & Planning Applications

You must submit a building permit application if you want to:

- Construct a new building or structure
- Add onto an existing building
- Install a swimming pool
- Build a deck
- Erect a sign
- Alter most buildings and structures on your property

Whether you're planning a new project or undertaking renovations, simply go to www.northperth.ca/building to find everything you need.

Our site offers:

- Comprehensive Information: Discover the specific situations where a permit is necessary and ensure you're on the right track from the start.
- Step-by-Step Guidance: Follow our easy-to-understand guide that walks you through online permit applications.
- Essential Resources: Access all required documents and forms, and fee details.

Remember, all documentation has to be complete before we can advance your application to the plans examination stage. Got questions or need assistance? Visit our website or contact us at building@northperth.ca. We're here to help ensure your application process is seamless!

Ontario One Call

If you are planning to build, dig, or excavate on your property, you are required by law to locate all of your utility lines first. It is important to complete this step to ensure safety for you and your community. Should a line, pipe or wire be impacted by a dig, it can cause serious damage, and may cause you harm.

To request a locate call Ontario One Call at 1-800-400-2255 or submit an e-ticket at <https://ontarioonecall.ca/>.

Water and Wastewater Services

Water/wastewater bills are distributed to anyone in North Perth who is using municipal services. This includes residents in Listowel, Atwood, Gowanstown and Molesworth. Bills are sent out bi-monthly and include base rate service charges per connection and metered charges for consumption. To learn the current year water and wastewater billing rates, visit northperth.ca or contact the Utilities Financial Assistant at 519-292-2046.

Payment Options

1. Payments can be made in-person during regular office business hours (Monday-Friday 8:30 a.m.- 4:30 p.m.) by cash, cheque, credit* or debit.
2. Telephone or Internet payments can be made through most financial institutions.
3. A drop-box is located at the Municipal Office Main Entrance for after-hours payments.
4. Cheques made payable to "Municipality of North Perth" sent with payment stub to: Municipality of North Perth, 330 Wallace Avenue North, Listowel, ON N4W 1L3.
5. Pre-authorized payment plan/ebilling

If you would like to set up a pre-authorized payment plan for payment of your water/wastewater bills, please complete the Pre-Authorized Payment Form (Appendix A) and return it to the Municipal Office. Payments are to be received in our account by the due date. When making online payments please allow for **2-3 banking days** for processing. Please ensure you are using your correct water account number when making your payment. A \$10 transfer fee will apply to payments that are made to incorrect accounts.

Note: When signing up for online or telephone payments, select North Perth Water-Sewer as the payee. Your customer/account number will be the account number as it appears on your bill excluding the first zero (e.g. account number on bill: 0123456789 = customer/account number will be: 123456789).

Penalty charges of 2% are added the first day of default (day after due date). There is no authority to waive penalty and interest charges.

Address/Ownership Changes

If you wish to change your mailing address, report an ownership change, request a final meter reading or set up a new account, please fill out the Notice of Mailing Address Change or Request for Final Meter Reading/New Account Set-Up form (Appendix A). Online forms are also available on the North Perth website: <https://www.northperth.ca/home-property-roads/water-and-drainage/>

Property Taxes

Property taxes pay for services, such as parks, police, fire, road maintenance, and education, supplied by North Perth, the County of Perth, and local School Boards.

Paying Your Property Taxes

If you are a new homeowner or property owner, it is your responsibility to ensure you have contacted the Municipal Office about taxes for the following due dates.

There are four tax installment due dates per year in North Perth. Two installment stubs will be on the interim billing mailed in February, with the remaining two on the final billing mailed in August. Due dates are the third Wednesday of March, June, September, and November.

It is the owner's responsibility to follow up with the Municipality of North Perth if they have not received their tax bill by the end of February and the end of August.

Payment Options

1. Payments can be made in-person during regular office business hours (Monday-Friday 8:30 a.m.- 4:30 p.m.) by cash, cheque, credit* or debit.
2. Telephone or Internet payments can be made through most financial institutions.
3. A drop-box is located at the Municipal Office Main Entrance for after-hours payments.
4. Cheques made payable to "Municipality of North Perth" sent with payment stub to: Municipality of North Perth, 330 Wallace Avenue North, Listowel, ON N4W 1L3.
5. Pre-authorized payment plan/ebilling

If you would like to set up a pre-authorized payment plan for payment of your property taxes, please complete the Pre-Authorized Payment Form (Appendix A) and return to the Municipal Office. Please ensure you are using your correct roll number when making your payment. A \$10 transfer fee will apply to payments that are made to incorrect accounts. Payments are to be received in our account by the due date. When making online payments please allow for **2-3 banking days** for processing. A penalty of 1.25% is added to property taxes the first day of default (day after the due date) and the first day of each month thereafter. Interest of 1.25% per month or 15% per annum is charged on all arrears of taxes. There is no authority to waive penalty and interest charges.

Address/Ownership Changes

If your mailing address has changed or the ownership of the property has changed, please notify us in writing using the Notice of Mailing Address Change form (Appendix A). Online forms are also available on the North Perth website:

<https://www.northperth.ca/home-property-roads/property-taxes/>. There is a \$25 fee to change property owner information on the property tax roll. This fee applies to all name changes including, but not limited to, new ownership, addition, or removal of names from the roll, business name change, and surname change. Any questions, please call 519-292-2044.

Supplementary Taxes

If you have recently built a new home or made any additions or improvements to your property, make an allowance for a Supplementary Tax Bill in your budget plans. For the first 12 to 18 months after occupying a newly built home, property tax bills may cover the land only, representing approximately **1/3** of the total tax bill, until MPAC completes an assessment of the home. There may be a considerable delay from your occupancy date until you receive a tax bill including the house.

Once you receive a "Property Assessment Notice" from MPAC, the Municipality will send a Supplementary Tax Bill with taxes covering the building from the date of occupancy.

Residents are strongly encouraged to budget for this billing. If your mortgage payment includes taxes, the

Supplementary Tax Bill will be sent to the financial institution dealing with payments. You may want to contact your mortgage company to ensure you are paying enough towards taxes to cover this Supplementary Bill.

North Perth offers property owners who have bought lots or newly built homes the option of making **pre-authorized payments** towards the property prior to MPAC completing an assessment. These payments are credited to the Supplementary Tax Bill following MPAC issuing a "Property Assessment Notice". In order for the Municipality to do this, there has to be a roll number already established to apply the credit. Contact the Municipal Office if you are interested.

Sign up for eBilling

Go paperless – sign up to receive a digital version of your invoices directly to your email address. Once you sign up you will no longer receive a paper copy in the mail. All future invoices will be sent directly to your email.

Please remember:

- You are responsible for resubmitting the online form if there is a change in email address.
- Failure to receive an invoice does not excuse you from payment and any applicable interest.
- If you do not receive your invoice, please check your junk mail folder and add us to your safe list.

To sign-up for this service, please fill out the correct forms on the municipal website.

Water/Wastewater – <https://form.northperth.ca/eBilling-Sign-Up-Water>

Property Taxes – <https://form.northperth.ca/eBilling-Sign-Up-Property-Taxes>

Accounts Receivable – <https://form.northperth.ca/eBilling-Sign-Up-Accounts-Receivable>

Garbage and Recycling

North Perth uses the automated waste and recycling program facilitated by Bluewater Recycling Association. This program requires residents to use wheelie bins. To request a garbage or recycling wheelie bin, contact the Environmental Services Administrative Assistant at the Municipal Office at 519-292-2067. Bins come in small, medium, and large. The annual service cost for wheelie bins is included on your first tax bill of the year.

For new residents who move to North Perth after this bill, the service cost will be included on the final tax bill for the year. Recycling material goes in the wheelie bin with the BLUE lid. Waste material goes in the wheelie bin with the BLACK lid.

For a listing of what recycling materials CAN and CANNOT go in your bin, please visit the Bluewater Recycling website: <http://www.bra.org/recycling/>. You must have your wheelie bins placed just off the roadway on the grass shoulder or driveway by 7:00 a.m. on your scheduled collection day. This will ensure they are picked up.

The only holidays that Bluewater Recycling does not pick up is Christmas Day and New Years Day. For all other holidays, pick up will be as usual.

For missed garbage and/or recycling pick-up , contact Bluewater Recycling at 1-800-265-9799.

Recycle Coach

Through the Recycle Coach app, you can view information on garbage, recycling, and other waste management services at your fingertips! Using the app, you can check details on collection dates, materials accepted for recycling and disposal, Elma Landfill hours and fees, etc. You can also set personal reminders, such as the day that your recycling is collected.



Download the Recycle Coach app for free from the Apple Store or Google Play Store.

Household Hazardous Waste:

HHW can be dropped off at the Elma Landfill. Visit our website to learn how to properly transport/dispose of HHW: <https://www.northperth.ca/home-property-roads/garbage-and-recycling/>

E-Waste Diversion Program: E-Waste can be taken to the Elma Landfill. Visit our website to learn more: <https://www.northperth.ca/home-property-roads/garbage-and-recycling/>

Yard Waste & Curbside Leaf Pickup: The Municipality of North Perth conducts curbside leaf pickup every Fall. Leaves, tree branches, brush and shrubs can also be brought to the Elma Landfill at no charge.

Parks & Recreation

The Municipality of North Perth is committed to creating a community that offers the best possible recreation opportunities for all citizens.

Opportunities include:

- Recreation programming
- Facility rentals
- Multiple parks and playgrounds
- Two outdoor pools offering swimming lessons and public swimming
- Three indoor ice pads offering public skating, plus an outdoor rink in Atwood
- Splash pad
- Baseball diamonds, soccer pitches, and tennis courts
- Skateboard park
- Diverse and integrated trail system
- Summer day camps
- and much more!

Visit www.northperth.ca or contact staff at 519-292-2054 to learn more about parks and recreation opportunities in North Perth.

North Perth Public Library

The North Perth Public Library has branches in Listowel, Atwood, and Monkton. To get a library card, bring a piece of identification (e.g., drivers' licence, piece of mail, rent receipt, etc.) that has your current address on it to your local branch of the North Perth Public Library. A free library card will be issued. The North Perth Public Library offers many quality services and programs. Visit your local branch or northperth.ca for more information and schedules.



Regular North Perth Public Library Hours:

Listowel

519-291-4621

260 Main St. W.,
Listowel, ON

Monday: 10am – 8pm

Tuesday: 10am – 8pm

Wednesday: 10am – 8pm

Thursday: 10am – 8pm

Friday: 10am – 5pm

Saturday: 10am – 3pm

Monkton

519-347-2703

200 Nelson St.,
Monkton, ON

Tuesday: 11am – 2pm

Wednesday: 3pm – 8pm

Thursday: 3pm – 8pm

Saturday: 10am – 12pm

Atwood

519-356-2455

218A Main St.,
Atwood, ON

Monday: 12pm – 5pm

Tuesday: 3pm – 8pm

Thursday: 11am – 2pm

Saturday: 1pm – 3pm

Community Calendar & Community Connection Newsletter

To learn what programs, groups, and events are happening in North Perth, you can view the Community Calendar on the North Perth website: <https://www.northperth.ca/calendar/>.

If you have an event you would like to have advertised in the Community Calendar, please submit it for approval through our website. North Perth also publishes a Community Connection Newsletter every two months. The newsletter is mailed to every household in the municipality and can also be viewed on our website: www.northperth.ca/ccnewsletter

Emergency Services

The Municipality of North Perth has several areas of emergency response and resources, including North Perth OPP, Perth County EMS, Perth County Emergency Management, and the North Perth Fire Department. In case of an emergency, dial 911. For administrative inquiries, contact the North Perth OPP Detachment at 519-291-1414. For non-emergent calls please contact the OPP Provincial Communication Centre at 1-888-310-1122 or (TTY) 1-888-310-1133. The North Perth OPP Detachment Office is located at 330 Wallace Ave. N., Listowel (basement of Municipal Office).

North Perth Fire Department

The North Perth Fire Department has three stations and provides fire protection for approx. 16,000 people.

The Monkton Station is located at **209 Nelson Street in Monkton.**

The Atwood Station is located at **141 Arthur Street in Atwood.**

The Listowel Station is located at **620 Wallace Avenue South in Listowel**



The North Perth Fire Department provides emergency response for fires, automatic alarms, vehicle collisions, medical emergencies, assistance to other fire departments, and assistance to other agencies. They also provide fire prevention and inspection services and public fire safety education. The North Perth Fire Department Administration operates out of the Listowel Station and can be contacted at 519-291-2950.

Are you wanting to burn materials on your property? Please review the **North Perth Burn By-law** to ensure you are adhering to the Municipality's burn rules for opening burning in rural areas and contained fires in urban areas. The Burn By-law is available on the North Perth website: www.northperth.ca/burnpermits. To obtain a burn permit, based on the by-law, please complete the application form available through the Request Portal: <https://v4.citywidesolutions.com/csr/northperth/>.

These permits are for rural properties only and require 24-hour notice. All burn requests must be submitted no later than Thursday at 3 pm if wanting to burn on the weekend. By-law information or copies can also be requested from the Municipal Office or North Perth Fire Department Listowel Station.

North Perth Childcare Services

Hours of Operation 6:30 a.m. to 5:30 p.m.

Our child care and school-age programs are developed on an inclusion emergent curriculum philosophy. We believe children learn to the fullest of their potential when they are engaged in play that is meaningful to them. When we, the educators, take the lead from the child, we become co-learners with the child and the opportunities are endless.

The Municipality of North Perth enrolled in the Canada-wide Early Learning and Child Care (CWELCC) System between the Province of Ontario and the Government of Canada. For more details, please refer to our Parent Handbook located on our website.

North Perth – Spinrite Child and Family Centre

955 Binning St. W., Listowel, ON (North Perth Westfield Elementary School)

Programs Offered: Infant, Toddler, Jr. and Sr. Preschool Programs

Monkton Child and Family Centre

200 Nelson St., Monkton, ON (Elma Logan Recreation Complex)

Programs Offered: Family Grouping Child Care and Before and After School-age Programs

St Mary's Child and Family Centre

1209 Tremaine Ave., Listowel, ON (St. Mary's Catholic School)

Programs Offered: Infant, Toddler and Jr. and Sr. Preschool, a Family Grouping and Before and After School-age Programs

School-Age Before & After Care Programs

North Perth Westfield Elementary School, Eastdale Public School, Kinder Camp

Program Offered: Before & After School Care: JK-Age 12

Time: Before Care starts at 6:30am | After Care until 5:30pm

Add your child to the wait list for any of these Child Care Services in a few simple steps:



- Visit www.OneHSN.com/stratford to create your account.
- Complete an application for the child care program(s) that best meet the needs of your family.
- When a space becomes available, a child care provider will contact you directly to advise you of the next steps.
- Review and update your information every 60 days

**“Fostering a Sense of Community
through Quality Programs”**

North Perth EarlyON and Family Centres

EarlyON Child and Family Centres offer free, high-quality programs for families and children from birth to 6 years old. You can learn and play with your child, meet people and get advice from early childhood professionals.



- Join in fun activities such as reading, storytelling, sing-alongs and games
- Ask questions with professionally trained Early Childhood Educators
- Learn about other family services in the community
- Connect with other families with young children

Scan the QR code for a quick way to access the most recent calendar, locations, special events and more!



Locations:

955 Binning St. West

Listowel

Shared entrance with North
Perth Spinrite Child and
Family Centre

1209 Tremaine Ave.

Listowel

Far south entrance of St.
Mary's Child and Family
Centre.

200 Nelson St. Monkton ON

Located in the same
building as the Library,
Monkton Childcare, and
Arena

Contact Us:

(519-291-6626)

Office: 955 Binning St. W. Listowel

E-mail: earlyon@northperth.ca



@northperthearlyon



Employment Resources

There are many services available in North Perth and Perth County to help you find a job or build your skills. Visit <https://www.northperth.ca/municipal-government/careers-and-volunteering/> to learn more.

Connect 2 Jobs – if you are looking to hire or be hired, the Connect2Jobs Job Board is a great resource.

Partners in Employment – works with job seekers and employers to match talents and skills to employers' recruitment needs. There is a Partners in Employment office located at 230 Main Street W., Listowel.

Set7 Skills and Technology North Perth and Region – provides local training to employees, employers, and job seekers throughout the region. www.set7.ca

Conestoga Career Centre – provides job search assistant, career advice, job postings, and education and training information to the public.

Employment Ontario – can help you get training, skills and experience to achieve your goals. This service connects people looking for work with employers looking for workers.

Ontario Works – can help you find, prepare for, and keep a job. This assistance may include workshops on resume writing and interviewing, job counselling, job-specific training, and access to basic education.

Driftscape

Are you looking for a new and exciting way to explore North Perth and hundreds of other communities across Canada? Look no further than Driftscape, a local guide for events and experiences happening right now. Scan the QR code to download the free app and search #exploreNP to start your journey. If you have a public event or experience that you would like the Municipality to consider featuring on Driftscape, send the details to driftscape@northperth.ca. Please note not all submissions will be posted on the app.



Listowel Business Improvement Area (BIA)

The Listowel BIA is an association of commercial property owners and tenants (businesses), defined by the Town of Listowel boundaries. The Listowel BIA works in partnership with the Municipality of North Perth to create a prosperous and sustainable environment for business and contributes to a healthy economy. The Listowel BIA is governed by a volunteer Board of Directors consisting of representatives from the business community, property owners, Municipal staff, and a Municipal Council representative. The Listowel BIA employs a part-time BIA Coordinator to carry out the marketing and promotional activities of the organization. If you are a commercial property owner or business owner and are interested in getting involved with the Listowel BIA, please contact the BIA Coordinator at 519-444-8233 or biainfo@northperth.ca.



Other Community Services

Settlement Services

Newcomer settlement service in Perth and Huron County is provided by the YMCA. Settlement advisors provide information on community resources and support newcomers to Canada as they settle. This is a free service.

To make an appointment with the **Perth County Settlement Worker**, Lily Yin, please call 548-255-1239 or email lily.yin@ytr.ymca.ca. Lily is the worker for North Perth.

The Centre for Employment and Learning in Listowel offers English as a Second Language (ESL) programming. Contact 519-271-4896 ext. 2402 or erin.jones@ed.amdsb.ca for more information.

Education

Students living in North Perth attend schools within the Avon Maitland District School Board or the Huron-Perth Catholic District School Board.

Elementary Schools

School	Location	Contact
Elma Township Public School (JK-8)	5972 Line 72, R.R. #2, Atwood, ON	519-356-2241
Listowel Eastdale Public School (JK-6)	365 Nichol Ave., Listowel, ON	519-291-2930
North Perth Westfield Elementary School (JK-8)	955 Binning St. W., Listowel, ON	519-291-6147
Listowel Christian School (JK-8)	305 Binning St. W., Listowel, ON	519-291-3086
St. Marys Catholic School (JK-8)	1209 Tremaine Ave., Listowel, ON	519-291-3000

Secondary Schools

School	Location	Contact
Listowel District Secondary School	155 Maitland Ave. S., Listowel, ON	519-291-1880

Please contact schools or school boards directly for information on enrollment and school boundaries.

Healthcare

Listowel-Wingham Hospitals Alliance

A fully accredited hospital, Listowel Memorial Hospital offers a wide range of primary and secondary services, including 24-hour emergency services. In-patient and out-patient care and diagnostic services are provided by North Perth physicians. There are also a number of regularly scheduled specialist clinics and consultants.

The Listowel Memorial Hospital is a member of the Listowel Wingham Hospital Alliance and is located at 255 Elizabeth St. E., Listowel and can be contacted at 519-291-3120. Please visit their website for more information: www.lwha.ca. Hospital amenities include:

- New Emergency Operating Rooms, Diagnostic and Ambulatory Care Units (Winter 2007).
- Fully integrated electronic patient health records with Family Health Team.
- Maternal/Newborn Unit
- Diabetes/Nutrition Counselling
- Speech-Language
- Breast Health Centre
- CT Scanner
- Physiotherapy

Listowel – Wingham and Area Family Health Team

The Fisher Family Primary Care Centre, opened in February 2012, provides a modern and professional setting for all primary care services offered by the physicians and healthcare professionals of the North Perth Family Health Team.

The North Perth Family Health Team is located at 185 Inkerman St. E., Listowel and can be contacted at 519-291-4200. Please visit their website for more information: <https://lwafht.ca/>. If you have recently moved to the area and are looking for a new physician, please call 519-291-4200 to see if a physician is currently accepting patients. If no physicians are accepting patients, please contact Health Care Connect, a provincial program designed to help you find a family health care provider. Health Care Connect can be contacted toll-free at 1-800-445-1822 or www.ontario.ca/healthcareconnect.

Transportation

PC Connect is a public transit service that provides transportation throughout Perth County, Stratford, St. Marys, Kitchener/Waterloo and London. PC Connect provides affordable and accessible service on weekdays and



Saturdays and provides connections to other services such as GO Transit. Download the **Blaise Transit App**, visit ride.blaisetransit.com OR call **1-888-465-0783** to book your trip. If you pre-book your ride, your seat will be guaranteed! Pre-booking your ride on PC Connect is not **mandatory**, just strongly recommended. You are welcome to simply show up at any PC Connect bus stop. Visit www.perthcounty.ca/pconnect to learn more.

North Perth Chamber of Commerce

The North Perth Chamber of Commerce is a very active member of our local business community. As the voice of business for the North Perth area, the Chamber is a strong advocate for the continued development of our community and a partner for prosperity. By working together on initiatives that support growth, members use the services of the Chamber as an important catalyst for their business success.



For more information or details on the many events offered by the Chamber, contact the North Perth Chamber of Commerce at 519-291-1551 or visit the Chamber's website at npchamber.com.

Other Community Services, Groups, and Organizations

There are many other community services, groups, and organizations in North Perth. Please visit the recreation and community programs section of the North Perth website for a full listing of what the municipality has to offer: <https://www.northperth.ca/home-property-roads/new-to-north-perth/community-groups-and-organizations/>

Service Clubs and Organizations

Car Club Commancheros: Greg O'Grady	519-291-3188
K-40 Club Ray Roswell.....	519-291-3564
Kinsmen Clubs	
Listowel Kinsmen	www.listowelkinsmen.org
Monkton Kinsmen	monktonkinsmen1979@gmail.com
Listowel Kinette Club	www.listowelkinsmen.org/kinettes
Listowel Knights of Columbus John Bijman	519-291-3164
Atwood Lions	Facebook: Atwood Lions
Listowel Lions	Facebook: Listowel Lions
Monkton Lions	Facebook: Monkton Lions
Masonic Lodge Scott Tanner.....	519-291-6461
Oddfellows Huron Perth	519-235-2787

Youth Organizations

4-H Club	perthcounty4-h.ca
Air Cadets.....	www.769aircadets.com
Girl Guides, Sparks, Brownies	www.girlguides.ca
Jr. Farmers.....	huronperthjf@gmail.com
Kin Cares.....	kinyouth@listowelkinsmen.org
Scouts & Cubs Dennis Gadd.....	226-622-9005
Shinny Hockey Parks & Recreation.....	519-292-2054
Upper Deck.....	519-292-9296
Youth Bowling Molesworth Lanes	519-291-1376
Youth Mental Health/Addiction Crossing Bridges.....	crossingbridges.ca
Youth Support.....	www.connectyouthperthhuron.ca
Youth Unlimited YFC North Perth.....	yfcnorthperth.com

Senior Services

Canadian Mental Health Association.....	1-888-875-2944
Caressant Care Nursing & Retirement Homes	519-291-1041
Maitland Terrace Retirement Residence.....	519-291-3650
North Perth Seniors.....	www.facebook.com/northperthseniors
Perth Meadows Apartments & Townhouses	519-418-4100
VON Perth-Huron.....	519-271-7991

- Adult Day Service
- Alzheimer Walking Program
- Blood Pressure Clinic
- Community Support
- Community and Accessible Transportation
- Congregate Dining
- Exercise Programs
- Home Maintenance Referral
- Meal on Wheels
- Visiting Program
- Volunteering Opportunities



Special Interest Groups

Adopt4Life	1-888-274-6222
Agricultural Society	listowelfair@gmail.com / www.listowelfair.com
Alzheimer Society of Perth County	1-888-797-1882
Big Brothers and Big Sisters	listowel.bigbrothersbigsisters.ca
Chamber of Commerce	519-291-1551
Community Hospice North Perth	519-291-5141
Community Connection Newsletter	nalexander@northperth.ca
Community Living North Perth	519-291-1350
Community of Character	www.northperthcoc.com
Cystic Fibrosis Canada: Donna Yundt	226-927-7032
EarlyON Centre: North Perth	519-291-6626
Family Services Perth Huron	1-800-268-0903
Linguists of Listowel: Keith Stoltz	519-291-1656
Middle Maitland Rejuvenation Doug Grant	519-291-9152
North Perth Arts Council	northpertharts.com
North Perth Public Libraries	
Atwood	519-356-2455
Listowel	519-291-4621
Monkton	519-347-2703
North Perth Pride	northperthpride.com
North Perth Sports for Kids Fund	jumpstart.canadiantire.ca
Optimism Place	1-800-265-8598 or 519-271-5550
Paddyfest	paddyfest.ca
Huron Perth Public Health	1-888-221-2133
Relay for Life	1-800-294-0086
Salvation Army Family Services	519-291-2900
Stratford-Perth Archives	519-271-0531 ext. 259
Terry Fox Run	terryfox.ca/terryfoxrun/listowel
United Way Perth-Huron	1-877-818-8867
Victim Services Huron Perth	519-600-4108
Women's Institute Huron Perth District: Ronna Lee Johnson	519-335-6164
Carry On Lydia Oleksandriw	519-343-4908

If the contact person for your organization has changed, or if we omitted your group, please contact us 519-291-2950 or email us at info@northperth.ca

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Listowel, ON N4W 1L3
P: 519-291-2950
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